



CARE & MAINTENANCE GUIDE FOR YOUR KEY KITCHENS PRODUCT

Key Kitchens products are generally intended for domestic interior use unless otherwise specified.

To get the best performance from your new products and to ensure it stays within the conditions of our 2-year warranty, please follow these simple guidelines and conditions of use.

Care and maintenance of Doors and Panels

Edged & Painted Doors

- A wipe over with a soft damp cloth is sufficient to clean all laminated & two pack surfaces.
- Only use mild detergents or cleansers, similar to 'Spray & Wipe' to remove anything more stubborn.
- Do not use anything abrasive or anything containing strongly acidic or alkaline ingredients.
- Wax or other polishes are unnecessary and should not be used on any decorative laminates or painted surfaces.
- Laminates are tough, but not entirely stain proof so spills of any nature should be wiped up as soon as they occur.

Timber Doors

- Timber doors can be cleaned as above but please note that timber is a natural product which will expand and contract particularly in heated or air conditioned areas and may void your warranty.
- Applications of good quality furniture polish should be applied to lacquered timber and veneered surfaces once a year to get the best look for your cabinet's doors and panels. Avoid silicone-based cleaners as a general rule.

Care and maintenance of Laminate Benchtop surfaces

- Laminates can be damaged by chopping and cutting directly onto the surface. To prevent any damage a cutting board should always be used.
- Avoid sliding heavy metal or stoneware objects across the benchtop as they may leave scratches.
- Do not boil kettles on a laminated benchtop and particularly over the joint without the use of a protective heat pad. This initial or continued practice can compromise the integrity of the joint allowing moisture to penetrate and the substrate to expand.
- The operation of any heat-generating appliance (e.g. frying pan, sandwich maker, waffle iron or pans off the hotplate) directly onto the laminated benchtop can scorch or damage the surface. Again use protective heat pads to avoid damage.

Care and maintenance of Quartz based stone benchtop surfaces

Including Caesarstone, Essastone, Quantum Quartz, Smartstone, Silestone etc.

Quartz based surfaces are a product that typically will never require sealing and are extremely low maintenance.

- To clean, we recommend water and a mild detergent. If however, you wish to give a thorough clean we recommend a cream cleanser.
- Quartz based surfaces can tolerate moderately warm temperatures for brief periods of time without warping, discolouring or otherwise being damaged. Care should be taken to avoid direct heat contact for any length of time. Use a trivet or other heat protection at all times to avoid damage.
- As with any surface, Quartz based stones can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichlorethane or methylene chloride, such as paint removers or strippers. Avoid any highly aggressive cleaning agents like oven cleaner that have high alkaline/acidity levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately to neutralise the effect.

Care and maintenance of Marble & Granite benchtops and surfaces

With the proper care & sealer application your marble and granite products will stay looking new year after year.

- A wipe over with a soft damp cloth is sufficient to clean marble & granite.
- Buffing with dry wool felt pad (without wax) will help remove water spots.
- For wine, ink or other non-fat stains mix moulding plaster and pure bleach to a toothpaste like consistency, be sure to wear rubber gloves. Spread the paste over the stain about 6mm thick and allow it to stand for approximately 30 minutes. Remove the paste and wash the stone with clean water. This may require multiple treatments until the stain is fully removed.
- For oils and fat stains making a thick paste using moulding plaster and water. Mould the paste into a “birds nest” shape surrounding the stain and allow the paste to dry. After about 30 minutes pour mineral spirits into the nest and allow it to stand for 3 hours. Absorb the liquid with a towel and then using a wooden scraper remove the hardened plaster. Wash and rinse with clean water and repeat the process as necessary.
- Strong detergents, corrosive liquids or scouring powders can dull the polished marble/granite surface and should not be used.
- Spilled liquids (particularly oil, coffee, red wine and fruit juice) should be dried up immediately before they penetrate the surface of the marble. If the liquid has been absorbed the surface can be restored to its original beauty by following the procedures above.
- Aftermarket sealers are available that provide extensive protection but please refer to the relevant manufacturers details for information

Care and maintenance of Solid Surface benchtops and surfaces (acrylic surfaces)

Including Corian & Laminex freestyle etc.

Generally all acrylics are non-porous and seamless as well as hygienic in their properties.

- To clean these materials we recommend a simple wipe over with a damp cloth or sponge.
- For stubborn stains such as red wine, beetroot, oils etc. give a firm wipe with a damp sponge and a common cream cleanser.
- Acrylics are not a cutting surface. Be sure to use a separate cutting board to avoid deep scratches.
- We recommend using a trivet or other heat protection under any hot pans or appliances to prevent excess heat from marring your benchtop.

Disclaimers

- Windows without curtains or blinds to block the suns heat could result in damage to your doors, panels and benchtops – Please ensure preventative measures are taken to protect surfaces from harsh UV lighting where possible.
- Key Kitchens 2 year warranty does not supersede suppliers warranty’s on hardware and fittings + fixtures.
- End care of the joinery unit is the responsibility of the end user and care must be taken to follow manufacturers guidelines
- For additional detailed care and maintenance please refer to the manufacturer’s website for details.

THIS CARE AND MAINTENANCE GUIDE FORMS PART OF YOUR WARRANTY

Please note that failure to properly care for your product may void your warranty.

Current as 29th October 2018